ADEBOLA JOSEPHINE OYEPEJU

IT Support · **Software Development** · **Cyber Security**

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30+ tickets resolved a week	**50+** devices deployed	**200+** user AD environment	**2nd** in the UK, WorldSkills

PROFILE

Hands-on technologist working across **IT support, software development and cyber security**. Six months on a live service desk supporting Windows, macOS, Active Directory and Microsoft 365. Co-founder and security lead of a web platform where I designed role-based access and invite-only groups to protect sensitive user data. T Level Distinction, 2nd in the UK at WorldSkills Software Development and Student of the Year three years running. Available immediately.

EXPERIENCE

IT Intern, IT Support | JanztechnoIT, London *Jul 2025 – Dec 2025*

- First point of contact on the service desk: logged, prioritised and resolved **30+ tickets a week** in person, by phone and by email across Windows and macOS, escalating to second line with clear notes.
- Managed **Active Directory** in a 200+ user environment: password resets, lockouts, security groups, permissions, and joiners and leavers.
- Ran day-to-day **Microsoft 365** admin for 50+ users: licences, mailbox permissions, Teams, OneDrive and SharePoint.
- Built, imaged and deployed **50+ laptops, MacBooks and desktops**, plus iPhones, iPads and printers; fixed boot, driver, update, network and Wi-Fi faults.
- Built an **asset register** on my own initiative, adopted as the team standard; trained staff and wrote self-help guides.

Freelance Web Developer | Your Tech Sis, London *2026 – Present*

- Websites, branding and systems for small businesses, plus **Pulse**, my AI tool that audits social media to find clients.

Client Liaison and Support Assistant (Part-time) | Smart Innovator Academy, London *Jun 2025 – Oct 2025*

- First point of contact for families and visitors; kept records accurate and handled personal data in line with **GDPR**.

Project Intern, Mobile App Development | Digital Skills Consulting Ltd. *Sep 2024 – Mar 2025*

- Agile team that took a mobile app from idea to a national competition final; won the **Best Reflection Award**.

PROJECTS

Praymarker | Co-founder, security & frontend lead · React, FastAPI, Supabase, Vercel *Pre-launch*

- Designed **role-based access control** and **invite-only groups** (private codes, admin-approved join requests, anonymous posting) so sensitive prayer requests only reach approved members.
- Led the architecture, UI and design system; tested with nine real users and redesigned from their feedback.

MockGen | AI exam paper generator · Next.js, Prisma, Supabase, Claude API *Working prototype*

- Generates GCSE and A-Level papers for AQA, Edexcel and OCR using board-specific prompt engineering.

BookHer | Beauty booking marketplace · Next.js, Supabase, Prisma, Stripe *In progress*

- Solo-built two-sided marketplace for booking braiders, nail techs and make-up artists, with Stripe payments.

SKILLS

Support: service desk, ticketing, incident prioritisation, escalation, SLAs, remote and on-site support, documentation
Systems: Active Directory, Group Policy, Microsoft 365 admin, Windows 10/11, macOS, iOS, imaging, patching, printers
Security: role-based access control, least privilege, account and permission management, OAuth, GDPR
Networking: TCP/IP, DNS, DHCP, VPN, subnetting, ARP, wired and Wi-Fi troubleshooting
Development: JavaScript, React, Next.js, Tailwind, FastAPI, Supabase, Prisma, Stripe, Claude API, Git, PowerShell basics
Studying: Cisco Junior Cybersecurity Analyst path, Fortinet Certified Fundamentals, IBM SkillsBuild Cybersecurity, TryHackMe labs
Languages: English, Yoruba

EDUCATION AND AWARDS

T Level, Digital Production, Design and Development | Barking and Dagenham College *2024 – 2026*
Distinction (144 UCAS points). Safeguarding training completed.

WASSCE, 9 subjects incl. Maths (B) and English (C) | Pentaville Secondary School *2018 – 2023*

Awards: WorldSkills UK Software Development, **2nd nationally** (2025) | Student of the Year 2024, 2025, 2026